

"It's like being there"



# TEAM 4



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# **AGENDA**





# **MARKET** ANALYSIS 01

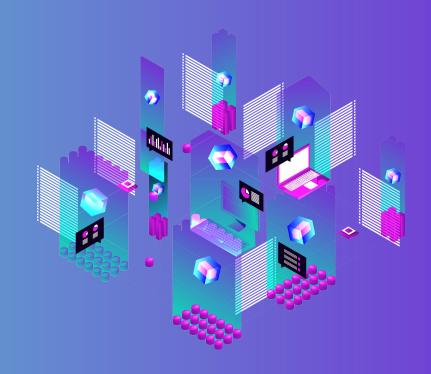
# **CUSTOMER SEGMENTS**

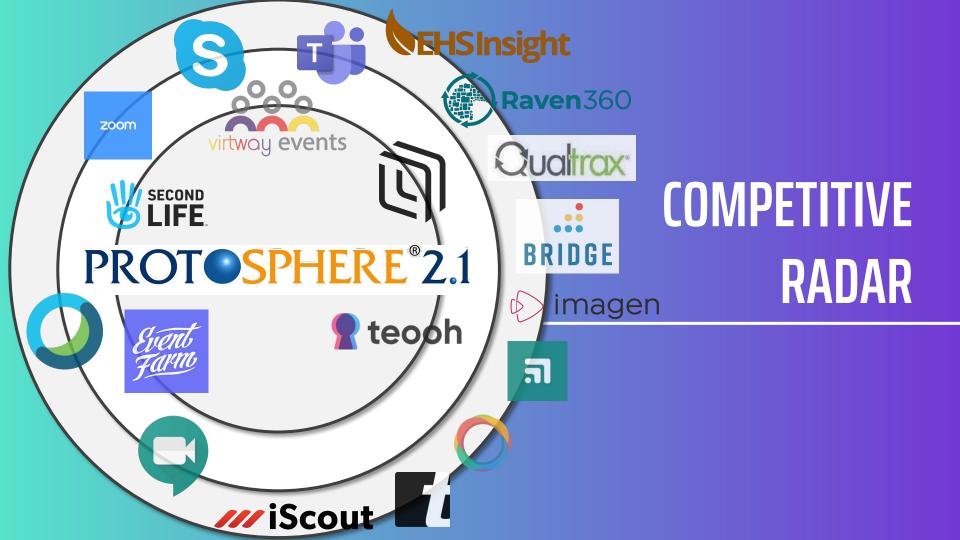


K-12 EDUCATIONAL INSTITUTIONS

HEALTHCARE INDUSTRY AND MEDICAL SCHOOLS

# COMPETITIVE 02 ANALYSIS

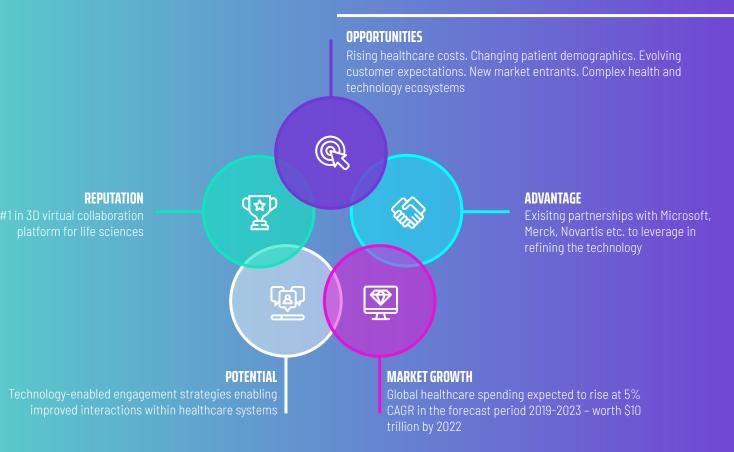






# GO-TO-MARKET STRATEGY 03

## TARGET: HEALTHCARE INDUSTRY





# VALUE PROPOSITION C

"Our 3D virtual immersive platform helps healthcare professionals who want to learn, train, research, and connect with global experts in the field by providing a service that is <u>publicly safe</u> and <u>cost-effective</u> for domestic and international collaborations, and paving the way for the creation of <u>life-saving solutions</u> and breakthroughs that could <u>save the world</u>."

## **PROMOTION**



Revamped company website, social media channels such as LinkedIn, online advertisements, campaign emails Trade, research,
professional conferences,
healthcare conference

Computer / technology manufacturers by pre-installing software in the equipment

#### **MARKET & MISSION**

- Healthcare Industry
- Provide a platform for safe and interactive collaborations by side-lining 2D restrictions in global interactions

#### **MESSAGE & MEDIA**

- New Tagline coming up!
- Sell-to, Sell-through,
   Firm-Controlled Media

# PRICING MODEL

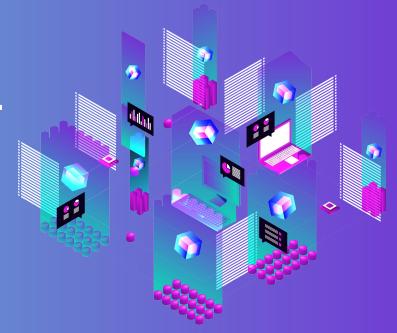


# **COMPLEMENTARY RECOMMENDATIONS**

**Customer Service** Website **© P**: Company Website Redesign സ്സീ <u>Ą</u> 働 Leverage Existing Partnerships Integrations Recruitment Easy integration with 3rd party Tech Professionals

04

# FUTURE VISION & ACTION PLANS



# PLAN OF ACTION



#### HORIZON 2

#### 6 month - 2 years

Leverage existing partnerships with Microsoft (by potentially bundling Microsoft Life Sciences with ProtoSphere) and with existing healthcare client base for pilot tests and potential sales.

Expand 3<sup>rd</sup> party application integrations to stay competitive



#### **HORIZON 3**

#### 2 - 5 years

Expand to other customer segments: educational institutions, multinational companies etc.



#### Present - 6 months

Improve graphics, revamp company website and other social media platforms such as LinkedIn, recruit top talent to help with support activities

## **ESTIMATED FINANCIAL PROJECTIONS**

#### **ASSUMPTIONS:**

- 16.2 million people in Global Healthcare Industry
- Estimated ProtoSphere customer base 20% of Global Healthcare workers
- 5% increase in ProtoSphere's customers per year
- Large Enterprise & Organizations Pricing \$19.99 per month per user (50% of ProtoSphere's consumer base)
- Premium Pricing \$14.97 per month per user (20% of ProtoSphere's consumer base)
- Basic Pricing \$12 per user per year (from advertisement revenue), (30% of ProtoSphere's consumer base)

Year	2020	2021	2022	2023	2024
Number of users (in millions)	3.24	3.40	3.57	3.75	3.94
Revenue (\$ millions)	516.68	542.51	569.64	598.12	628.02

# PROTOSPHERE: PROTONMEDIA, LLC



"ProtoSphere - we're in this together, wherever you are"

# APPENDIX

## APPENDIX – 5C'S

#### Context:

Opportunities	Treats		
"Working from Home" norm	Growing competitors		
Hardware & software support	Software technology race		
Global warming	Umemployment & oppositions		
No political restrictions	User privacy & Bugs		
Temporary pivot to online working	Reopen after the pandemic		

#### Customer:

- 1. healthcare industry
- 2. medical schools
- 3. educational institutions
- 4. multinational companies

#### Company:



- representation
- User interaction

#### Opportunity

- 3D virtual platform
- Global pandemic
  - Virtual conferencing
  - Online learning

#### 0

#### Weaknes

- Graphic design
- Server suppo
- Market strategies (Ex: segment

#### S Threa

- Competition in platform industry (Ex: Virtway)
- VR/AR technologies

#### Competition:

- 1. 2D video conferencing platforms
- 2. other 3D virtual platforms
- 3. online learning/training application Such as: Zoom, Cisco Webex, Skype, Microsoft Teams, and Google Meets, etc.

## APPENDIX - STP

#### Segment:

- 1. Medical Schools & Health Care Industry.
- 2. Educational Institutions.
- 3. Multinational Companies.

We choose healthcare industry & medical schools as the most effective segment.

#### **Target:**

Health Care Industry & More integration for research capabilities.

The support truth: The global health industry was worth \$8.45 trillion in 2018 and should continue to reach over \$10 trillion by 2022 according to analysts from Deloitte. The global healthcare market is expected to grow at a compound annual growth rate of 8.9% to nearly \$11,908.9 billion by 2022.

#### **Position / Value proposition:**

- 1. Provide training/learning for health care professionals.
- 2. provide research application support for health care professionals.
- 3. provide integrated office working applications for all 'work at home' workers.

VP: immersive, cost-effective, safe, comprehensive collaboration platform.

## APPENDIX – BMC

#### **Business Model Canvas**

# KEY PARTNERS -Productivity software companies such as Microsoft, Apple, Google, Slack, ect -UX designers -Graphics/Animation companies -Computer manufacturers for pre-installed software -Existing partners: MERCK.

### NOVARTIS -Companies and organizations in healthcare industry

#### KEY ACTIVITIES

-Support software development -Provide real-life like experience for customers -Improve process interaction, UX design, graphics -Ensure existing customers are happy

KEY RESOURCES

UI/UX design team, software maintenance, and development team, relationship with tech companies like Microsoft, relationship with advertisement companies.

#### VALUE PROPOSITION

Our 3D virtual immersive platform helps pharmaceutical companies and everyone in the healthcare industry who want to collaborate in the most dire times by providing a means for experts and professionals to interact with each other like in real-life and create life-saving solutions and breakthroughs that could save the world

#### **CUSTOMER RELATIONSHIPS**

-Dedicated technical support team provide
-Medical schools
-247 customer service
-Sales representative explain product
features to customers and answer their
questions about the product
-Online promotions (ads, referrals) to
attract potential customers
-Offer system updates based on customer
feedback (ask them if they are happy
about the product and how can we
approve their UX)

#### CHANNELS

Social media like Youtube, official websites, well-known professional publications, Social relationship, Sales expansion by the company representatives, shows in medical schools, international and domestic professional conference.

#### **CUSTOMER SEGMENTS**

-Medical schools
-Pharmaceutical/Chemical/Biotech/
Biomedical companies
-Research institutes/organications

#### COST STRUCTURE

- -Free for individuals who want to have a brief experience of ProtoSphere
- -\$9.95 \$19.99 per month per user and upgrade to pro account with features they would like to include
- -For large enterprises and organizations, ProtoSphere charges based on the number of participants and degree of customizations

#### REVENUE STREAMS

- -Charge by size for number of attendees; charge by features for additional rooms etc
- -Customization based on the basic model (more features additional charges based on number and complexity of additional features

## TARGETED CUSTOMER SEGMENT

We recommend targeting the Healthcare Industry



**Global Health Industry** Worth \$8.45 Trillion in 2018 Should reach over \$10 trillion by 2022

## **COMPLEMENTARY RECOMMENDATIONS**

- o Partnership with productivity software companies such as Microsoft and Google
- o Partnership with professional UI/UX design team for graphics design improvement
- Recruit more tech professionals for server support and software development
- o Offer 24/7 sales representatives for customer service
- Redesign company website to include more resources related to product features and user benefits
- Redesign pricing model for customized monthly subscription model based on amount of features and user type